

SUREPOINT PAYMENT SERVICES

Improve Client Service & Boost Your Firm's Bottom Line



Clients today expect paperless invoicing that offers secure, embedded payment options right at their fingertips. Whether your firm serves individuals or businesses, your clients want the flexibility to pay using their preferred method—be it credit card, e-check, or digital wallet. This is why high performing law firms embrace digital payments to deliver greater value to clients and boost their bottom line.

Getting started is easy. There is no other improvement that you can enable at your firm that delivers cash to the bottom line. Our program helps firms of all sizes invest just \$0.03 for every dollar paid.

Accelerate Your Payments and Strengthen Your Cash Flow

In a law firm, minutes add up. Here are some important questions for your firm:

- How much time is your accounting team wasting chasing overdue invoices?
- Are delayed payments forcing you to write off valuable work? Statistics show that law firms are losing out on as much as 5% of their total billings due to late payments.

Turn on the Convenience of Getting Paid Faster with Digital Payments

In today's digital age, convenience is key. By offering your clients the flexibility to pay anytime—24/7, 365 days a year—you can significantly accelerate payment timelines.

With SurePoint Payment Services, nearly 15% of invoices are paid late at night or over the weekend. Imagine the impact on your cash flow when your clients can settle their bills whenever it's most convenient for them.



Channels and Methods That Make the Difference

SurePoint Payment Services offers a comprehensive suite of payment options designed to meet your clients' needs and streamline your firm's billing process. With our solutions, your firm can easily manage payments through:



Pay Now by Invoice™



Pay Today Online™



Pay Today for Retainers™



Payment Plans



Installment Payments



Subscriptions

Empower your firm to accept all major credit cards, along with convenient digital options like Apple Pay®, Google Pay®, electronic checks, QR codes, and international currencies. SurePoint Payment Services ensures flexibility and convenience, making it easier for your clients to pay and for your firm to get paid.

Automation Replaces Manual Data Entry

With SurePoint Payment Services, payments automatically draft into your practice management solution¹, eliminating the risk of accounting errors and ensuring accuracy. It also frees your staff from the burden of tedious manual data entry, allowing them to focus on more valuable tasks.

SurePoint's payment solutions are PCI-DSS Level I certified, providing a convenient, safe, and secure way to handle transactions. Rest assured that your clients' payments are protected by state-of-the-art technology that complies with ABA and IOLTA standards, safeguarding every transaction with the highest level of security.

1. available for LMS and Coyote

SurePoint® Pay Now by Invoice/Email

Combine your e-invoicing with SurePoint Payment Services for seamless transactions. Clients can pay instantly with a single click, eliminating the need to share card details over the phone. Payments post automatically, removing manual reconciliation. Clients can make full or partial payments, and you can enable a payor surcharge feature. Accepted networks include Visa, Mastercard, Discover, AMEX, Apple Pay, and Google Pay.

SurePoint® Pay Today Online

Offer clients a one-time payment link for immediate settlement by credit or debit card. Ideal for urgent payments, the unique link can be sent via email or SMS, displaying a simple payment page. This feature is independent of specific invoices and is perfect for quick, hassle-free transactions. Add a Pay Today link to your email signature with a QR Code or URL for added convenience.

SurePoint® Pay Today by Message

Simplify retainer payments with unique one-time links that settle directly into the designated IOLTA account, saving time on bookings and bank transfers. These links can be customized by state and include an option for recurring payments.

SurePoint® Managed Subscriptions

Help clients manage their accounts payable with customized subscription plans. Monthly payments are automatically applied to ongoing service invoices, making budgeting easier for your clients.

SurePoint® Personalized Payment Plans

Provide flexible payment arrangements with ease. Your finance team can create, manage, and book personalized payment plans for clients who need additional support.

About SurePoint® Technologies

SurePoint is dedicated to empowering mid-sized law firms with software that enhances workflow efficiency and maximizes financial performance. By alleviating administrative burdens with our proven, reliable solutions, law firms can amplify revenue growth and focus on their clients. Be sure with SurePoint, software law firms can count on.